

**CONSUMER GRIEVANCES REDRESSALFORUM**  
**SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,**  
**TIRUPATI**

**This the 07<sup>th</sup> day of February' 2024**

**C.G.No.92/2023-24/Kadapa Circle**

**CHAIRPERSON**                      Sri. V. Srinivasa Anjaneya Murthy  
Former Principal District Judge

**Members Present**

Sri. K. Ramamohan Rao	Member (Finance)
Sri. S.L. Anjani Kumar	Member (Technical)
Smt. G.Eswaramma	Member (Independent)

*Between*

Sri. C. Pedda Siddaiah, Yerrampalli (V),  
Palugurallapalli, B. Matam (M), Kadapa Dt.                      Complainant

*AND*

1. Dy. Executive Engineer/O/Badwel	
2. Executive Engineer/O/Mydukur	Respondents

This complaint came up for final hearing before this Forum through video conferencing on 02.02.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

**ORDER**

01. The complainant filed the complaint during Vidyut Adalat conducted at Mydukur on 20.12.2023 stating that the respondents released an agricultural service connection to his bore-well, but they did not erect LT cable line to his service connection, inspite of his repeated requests.



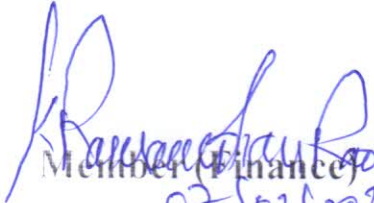
02. The said complaint was registered as C.G.No.92/2023-24 and notices were issued to the respondents calling for their response. The respondents submitted their response stating that on filed verification they noticed that previously LT (2+1) AB Cable was erected instead of LT (3+1) AB Cable on emergency purpose at the request of the complainant and now as per the request of the complainant the existing LT (2+1) AB Cable was replaced with LT (3+1) AB Cable which was acknowledged by the complainant in his letter and thereby resolved the grievance of the complainant.
03. Heard the respondents through video conferencing. The complainant remained absent.
04. Subsequent to filing of the complaint, the grievance of the complainant is resolved and the respondents submitted compliance report and the same is recorded. The complainant also in the letter issued by him on 08.01.2024 admitted the erection of the LT cable wire and admitted that his grievance was resolved and the same is recorded.
05. Since the grievance of the complainant was resolved, this Forum opines that this complaint is to be closed as infructuous. Accordingly, the complaint is closed. No order as to costs.




06. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 07<sup>th</sup> day of February'2024.

  
CHAIRPERSON

  
Member (Finance)

  
Member (Technical)

  
Member (Independent)

Documents marked

For the complainant: Nil

For the respondents: Nil

Copy to the

Complainant and All the Respondents

Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Hon'ble Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.

